



SignWave



Vibrating Pager

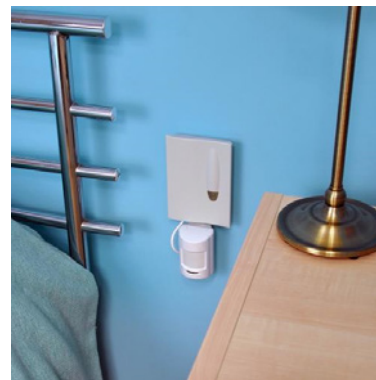
## Receivers

Care Call includes a choice of two receivers. A discreet vibrating Pager or the SignWave sound and flash receiver.

Any number of receivers can be used as part of a system.

## Transmitters

Care Call includes a comprehensive range of transmitters. This flexible system can be configured to suit most applications from a single user fall alarm to monitoring a multi occupancy building.



PIR Movement Monitor



Magnetic Door Monitor



Emergency Keyfob

# Vibrating Pager

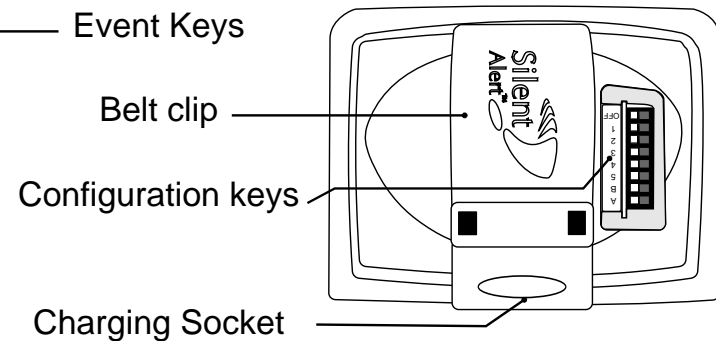
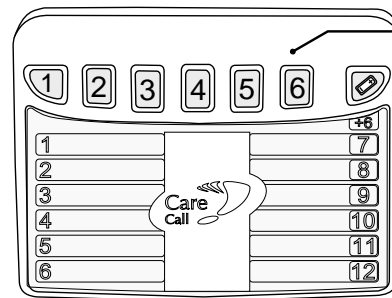
CCP3A-2204-EU



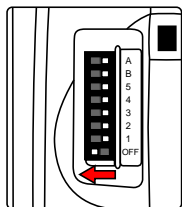
Actual size

Lightweight & discreet, this portable Pager unit is worn by the user on the belt, in a pocket or around the neck using the cord.

The Pager can beep or discreetly vibrate



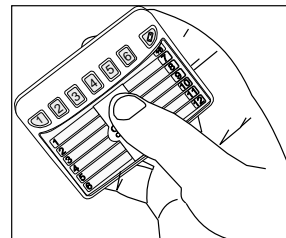
## Switch on



Move the ON/OFF switch to the on position ( to the left away from off).

The Pager will illuminate each key, beep then vibrate. The Pager is now ready to use.

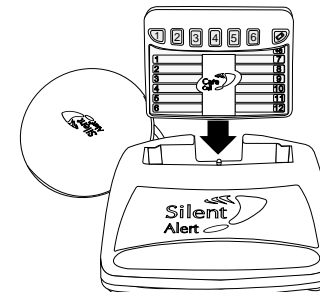
## Cancel a signal



The pager will flash and beep or vibrate when it receives a signal.

To re-set the Pager and stop the alert, press and hold the key that is lit.

## Charge up

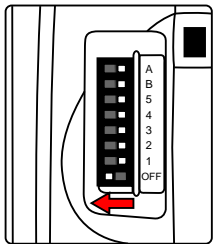


Place the Pager in the Trickle Charger.

A vibrating Pillow Pad can be used if required to wake the Carer.

## Pager

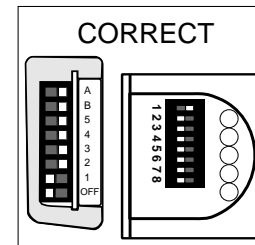
### Pager does not function



**Cause:** Pager may not be switched on  
Move the ON/OFF switch to the on position  
(to the left, away from off).

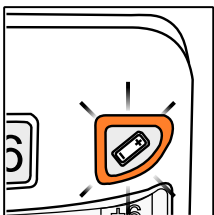
The Pager will illuminate each key then beep then vibrate. The Pager is now ready to use.

### Pager does not function and is switched on



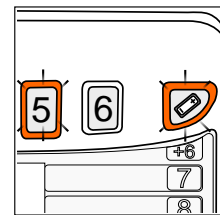
**Cause:** Incorrect coding  
Coding switches incorrect. Check that the keys labelled 1-4 match on both the receiver and the transmitter.  
NOTE: the pager and signwave have an ON/OFF key. **Transmitters do not.**

### Battery key lights and Pager vibrates



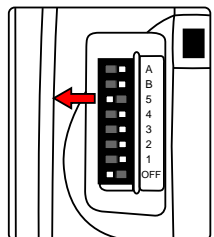
**Cause:** Pager battery may be flat  
Place Pager into a charger and allow to recharge.

### Zone + Battery key light and Pager vibrates



**Cause:** Monitor battery flat  
Monitor Battery is flat. Change the Battery in the corresponding monitor and send a signal to test.

### System range insufficient



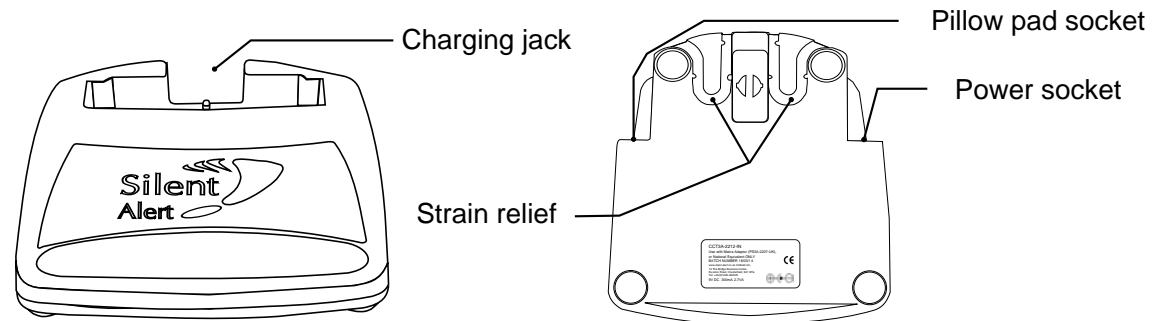
**Solution:** Switch Pager into long range mode  
With the Pager switched on, move switch 5 to the left (away from the belt clip).

# Charger

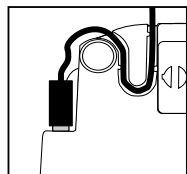
CCT3A-2215-IN



An intelligent base unit for recharging the Care Call pager .  
Charger has a built in sounder to give 24H notification to the Carer  
from their range of Care Call equipment..



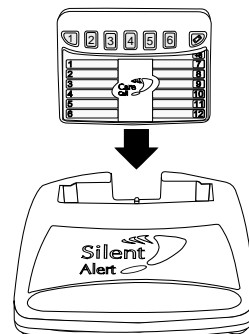
## Switch on



Connect the power supply to the unit and the plug adaptor into a 13 Amp mains socket.

Use the strain relief in the charger base to secure.

## Charge the Pager



Dock the pager in to the charger.  
The battery key on the Pager will light green briefly & the Charger will beep 3 times to confirm the pager is docked.  
Alternatively, if a pillow pad is fitted it will vibrate three times when the pager is docked.



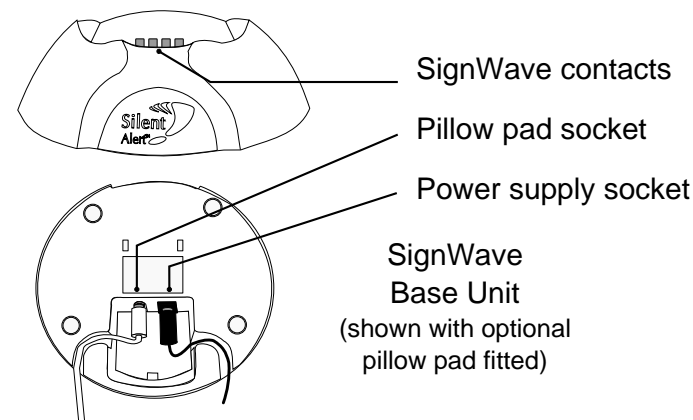
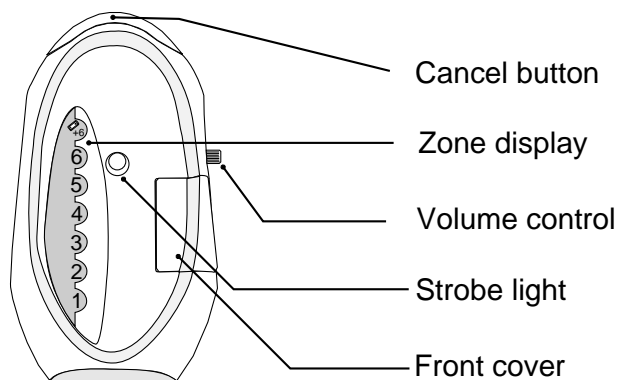
When a signal is received at night the charger will beep.  
If a pillow pad is fitted it will vibrate to alert the Carer.

# SignWave Receiver

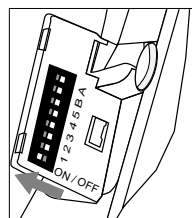
CCS3A-2217-IN



Simple to use and ergonomically designed, the portable SignWave receiver uses strobe, sounder and the incoming alert zone to notify the Carer to an event.



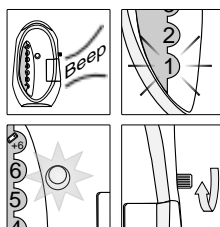
## Switch on



Move the On /Off key to the left using the edge of the front cover.

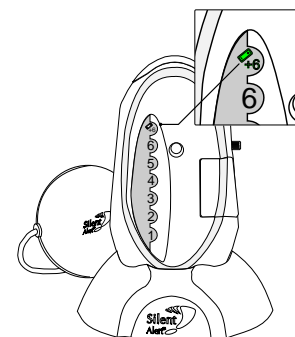
Replace the front cover, the SignWave will flash the battery light green once every 8 seconds to indicate the unit is switched on.

## Cancel a signal



When a signal is received the strobe will flash, a sound will be emitted and one of the Zone lights will illuminate. This sequence can be cancelled by pressing the cancel button at the top of the unit.

## Charge up



Place the base on a smooth surface such as a bedside or coffee table.

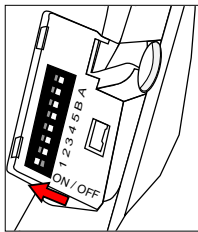
Dock the SignWave onto the base.

The battery symbol will light solid green to show the SignWave is correctly docked and charging.

For overnight cover use the optional pillow pad.

## SignWave

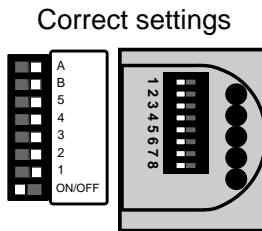
### SignWave does not function



**Cause:** SignWave may not be switched on  
Move the ON/OFF switch to the on position  
(to the left, away from off).

The battery symbol will light solid green for 5 seconds  
then flash green every 7 seconds.  
The SignWave is now ready to use.

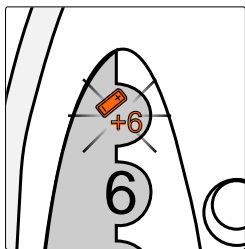
### SignWave doesn't function and is switched on



**Cause:** Incorrect system channel  
Check that the system channel keys labelled  
1-4 match on both the receiver and  
the transmitter.

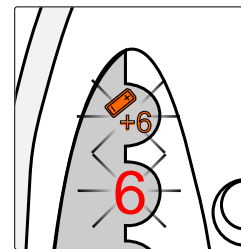
**NOTE:** the pager and signwave have an  
**ON/OFF** key. Transmitters do not.

### Battery key lights and SignWave Beeps



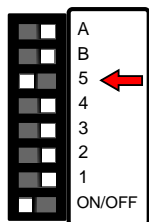
**Cause:** SignWave battery may be flat  
Place SignWave onto its base and allow  
to recharge.

### Zone + Battery key light and SignWave Alarms



**Cause:** Monitor battery flat  
Monitor Battery is flat. Change the  
Battery in the corresponding monitor  
and send a signal to test.

### System range insufficient



**Solution:** Switch Signwave into long range mode  
With the SignWave switched on, move switch 5 to the right.

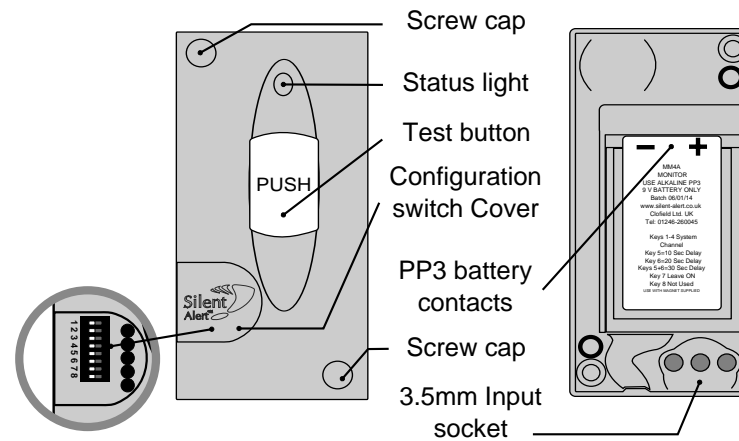


# Mini Monitor with socket

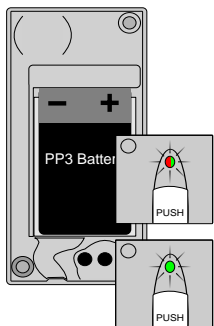
CCM4A-2214-EU



The Care Call mini monitor is triggered via its 3.5mm internal socket. Compatible with any device that creates a short across a 3.5mm jack plug.



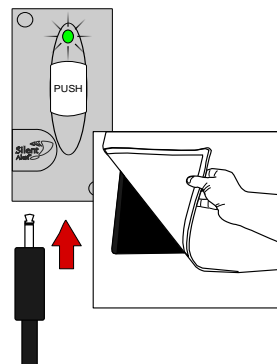
## Switch on



Install a 9 volt PP3 alkaline or lithium battery making sure to observe the correct polarity.

The Mini Monitor has no "ON" switch so no keys need to be moved across.

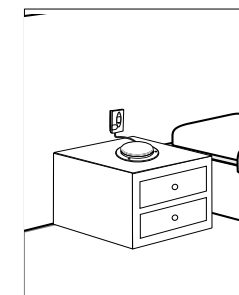
## Bed Leaving Alarm



Connect a CCS-PAD to the Care Call mini monitor.

When the pad is stepped on the monitor will send a signal to the Carer.

## Nurse Call

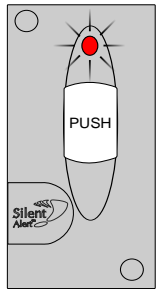


Connect the monitor to a Jelly Bean switch for a fixed nurse call system.

Ideal for people with dexterity issues, simply press the button to send a signal to the Carer.

## CCM4A Mini Monitor

### Monitor does not function

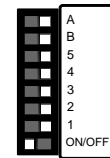


#### Cause: Flat battery in monitor

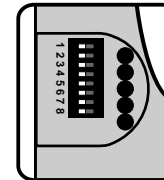
Replace the PP3 battery in the Mini Monitor with a brand new Alkaline or Lithium battery. Check the date on the battery before installation to ensure it has at least 5 years shelf life before fitting.

### Monitor does not activate Pager or SignWave

#### Correct settings



Pager/  
SignWave



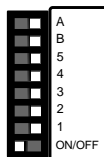
Mini Monitor

**Cause: Incorrect system channel**  
Check that the system channel keys labelled 1-4 match on both the receiver and the transmitter.

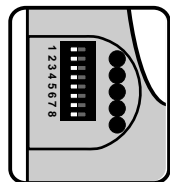
**NOTE: the pager and signwave have an ON/OFF key. Transmitters do not.**

### Monitor lights up wrong symbol on Pager or SignWave

#### Correct settings



Pager/  
SignWave



Mini Monitor

#### Cause: Incorrect configuration

The unit by default will send a zone 1 signal. Please refer to the quick start guide for the Care Call Monitor for more information on setting the zone.

**NOTE: the pager and signwave have an ON/OFF key. Transmitters do not.**

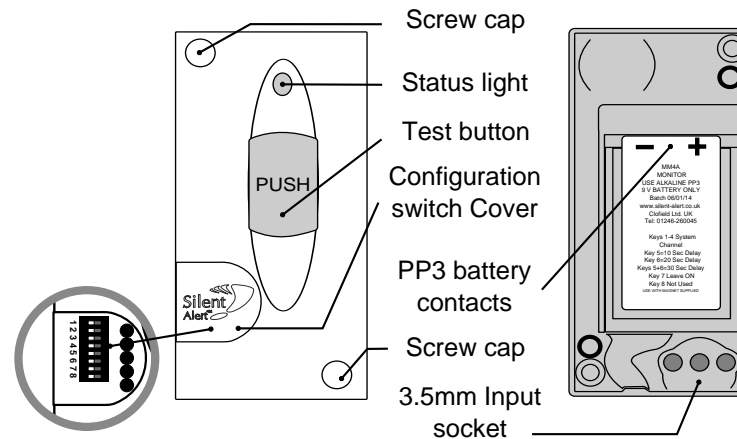


# Chair Leaving Monitor

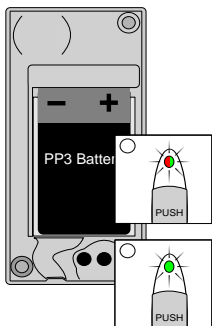
CCC4A-2212-EU



This discreet monitor will alert the Carer when a person leaves their chair. Ideal for helping to prevent falls and provide assistance when needed.



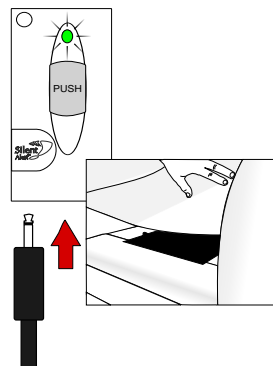
## Switch on



Install a 9 volt PP3 alkaline or lithium battery making sure to observe the correct polarity.

The Mini Monitor has no "ON" switch so no keys need to be moved across.

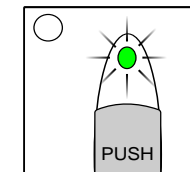
## Chair Leaving Alarm



Connect a CCS-CHAIR-PAD to the monitor.

When user leaves the chair the monitor will send a signal to the Carer.

## Fidget Delay



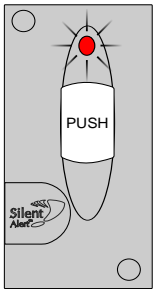
To prevent false alarms the monitor incorporates a fidget delay.

When the user stands up the monitor will flash the green light and wait 3 seconds before triggering.

However, if the person sits back down the signal is cancelled.

## CCC4A Chair Leaving Monitor

### Monitor does not function



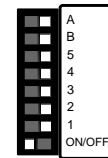
#### Cause: Flat battery in monitor

Replace the PP3 battery in the Monitor with a brand new Alkaline or Lithium battery.

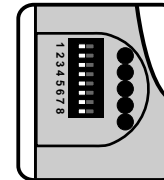
Check the date on the battery before installation to ensure it has at least 5 years shelf life before fitting.

### Monitor does not activate Pager or SignWave

#### Correct settings



Pager/  
SignWave



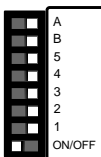
Mini Monitor

**Cause: Incorrect system channel**  
Check that the system channel keys labelled 1-4 match on both the receiver and the transmitter.

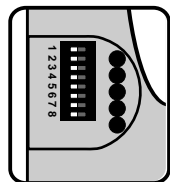
**NOTE: the pager and signwave have an ON/OFF key. Transmitters do not.**

### Monitor lights up wrong symbol on Pager or SignWave

#### Correct settings



Pager/  
SignWave



Mini Monitor

#### Cause: Incorrect configuration

The unit by default will send a zone 1 signal. Please refer to the quick start guide for the Care Call Monitor for more information on setting the zone.

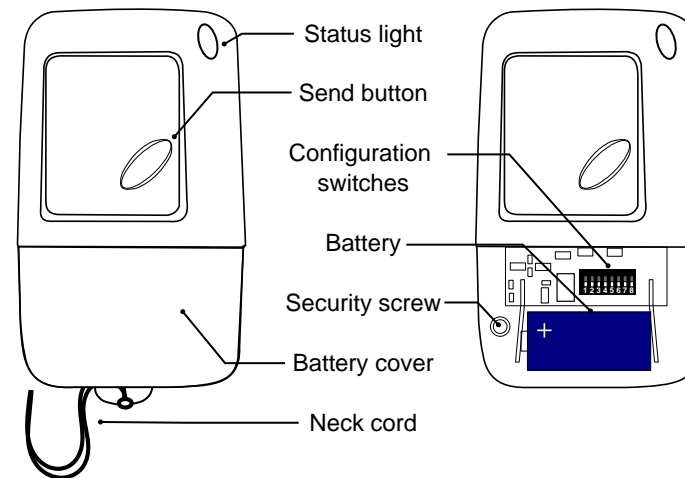
**NOTE: the pager and signwave have an ON/OFF key. Transmitters do not.**

# Emergency Key Fob

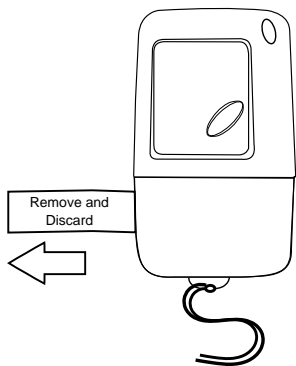
CCF3A-2219-EU



The Person to Person Key Fob can be used to page a carer in another part of the home or workplace. Ideal when caring for someone who is either ill, has mobility problems or is prone to falling.



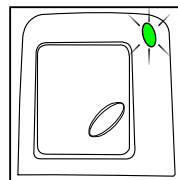
## Switch on



To activate the unit simply remove the paper tab by pulling it gently away from the unit.

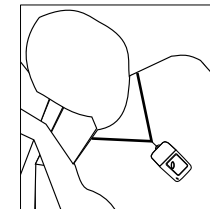
The key fob is now ready to go and is set to illuminate Zone 1 by default.

## Send a signal



Press the send button. The status light will shine green and the Pager or SignWave will receive a signal.

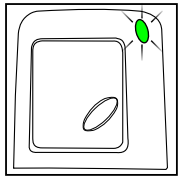
## Shock Sensor



The CCF3A-2219-EU-GFOB variant incorporates a sensor which will trigger the unit automatically when the device receives a shock. For best results we recommend the using the neck cord provided to allow the key fob to hang around the neck. Placing the keyfob in a pocket may reduce the effectiveness of the shock sensor.

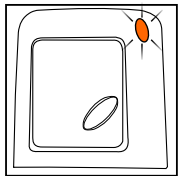
## CCF3A Emergency Key Fob

### Key fob does not function

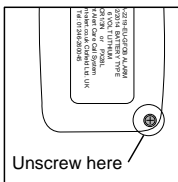


#### Cause: flat battery

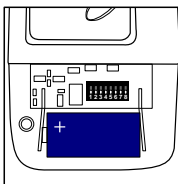
Press the Key Fob button. If the LED lights green the battery is good.



However, if the battery lights orange the battery is flat and needs replacing.



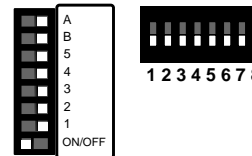
Replace the battery with a brand new Alkaline or Lithium battery.  
GP476A, PX28L or equivalent.



Check the date on the battery before installation to ensure it has at least 3 years shelf life before fitting.

### Key fob does not activate Pager or SignWave

#### Correct settings



**Cause: Incorrect system channel**  
Check that the system channel keys labelled 1-4 match on both the receiver and the transmitter.

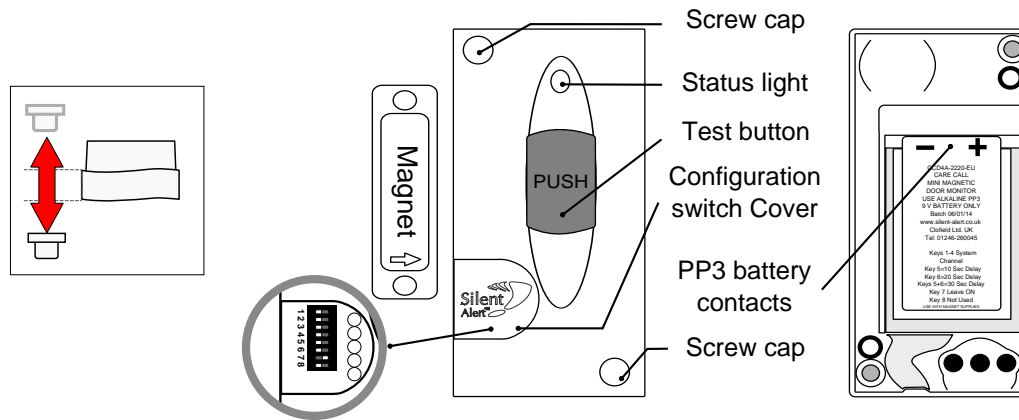
**NOTE: the pager and signwave have an ON/OFF key. Transmitters do not.**

# Magnetic Door Monitor

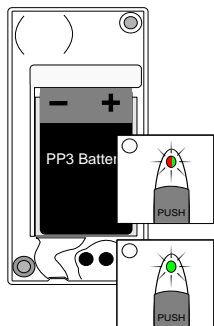
CCD4A-2220-EU



The Magnetic door monitor alerts Carers to people leaving certain areas of the building. Trigger Delays can be set if required to allow the door to be open for a short period of time without an alarm.



## Switch on

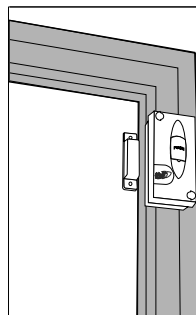


Install a 9 volt PP3 alkaline or lithium battery making sure to observe the correct polarity.

The Mini Monitor has no "ON" switch so no keys need to be moved across.

**Note:** Key 7 should be left in the 'on' position.

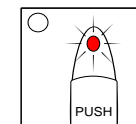
## Door Monitor



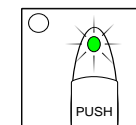
Secure the Mini Monitor to the door frame as close as possible to the edge of the door using the supplied screws.

The Magnet must pass through the pickup area to trigger the unit.

## Deactivate



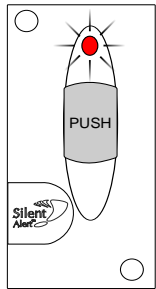
Press and hold the test button until the light flashes red, then release. This will deactivate the door sensor.



Press and hold the test button until the light flashes green, then release. This will reactivate the door sensor.

## CCD4A Magnetic Door Monitor

### Monitor does not function



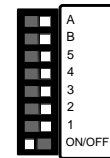
#### Cause: Flat battery monitor

Replace the PP3 battery in the Monitor with a brand new Alkaline or Lithium battery.

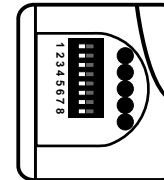
Check the date on the battery before installation to ensure it has at least 5 years shelf life before fitting.

### Monitor does not activate Pager or SignWave

#### Correct settings



Pager/  
SignWave



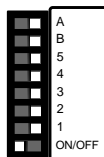
Mini Monitor

**Cause: Incorrect system channel**  
Check that the system channel keys labelled 1-4 match on both the receiver and the transmitter.

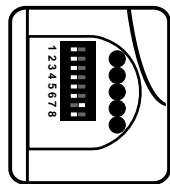
**NOTE: the pager and signwave have an ON/OFF key. Transmitters do not.**

### Monitor lights up wrong symbol on Pager or SignWave

#### Correct settings



Pager/  
SignWave



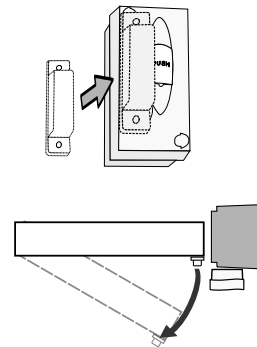
Mini Monitor

#### Cause: Incorrect configuration

The unit by default will send a zone 1 signal. Please refer to the quick start guide for the Care Call Monitor for more information on setting the zone.

**NOTE: the pager and signwave have an ON/OFF key. Transmitters do not.**

### Monitor does not trigger



#### Cause: Incorrect installation

Secure the Mini Monitor to the door frame as close as possible to the edge of the door using the supplied screws.

The Magnet must pass through and within 1cm of the pickup area to trigger the unit.

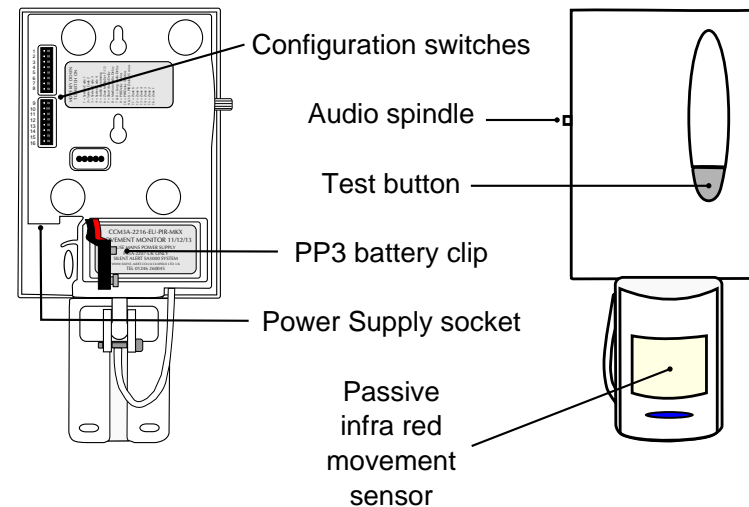


# PIR Movement Monitor

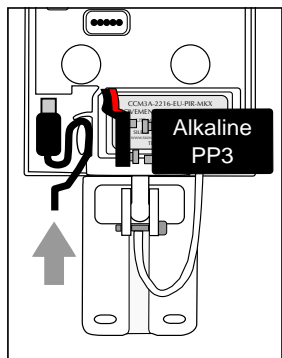
CCM3A-2212-EU-PIR



Using an infrared sensor, the Monitor sends a signal to the Pager or portable SignWave receiver whenever a person passes through the sensors field of view.



## Switch on

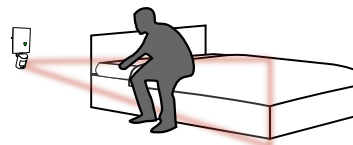


Move Key 16 to the right.  
Connect the power supply (PS3A-2207-UK) into the unit, looping the cable around the strain relief. Plug the power supply into a mains socket.

If mains failure monitoring is required connect a 9V Alkaline PP3 to the battery clip.

## Send a signal

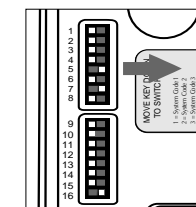
Position the unit & adjust the sensor to cover the area you wish to monitor. The monitor will transmit when it detects movement.



Ensure the unit is at least 40cm from the floor & fix to the wall.

## Audio sensing

It is possible to enable sound monitoring as well as movement detection. Audio trigger delays can be used to reduce false alarms from transient noise (door slams etc).

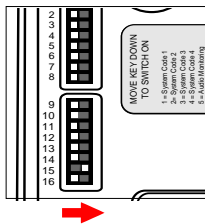


Move keys 5 & 7 to the right.  
Turn the spindle on the side of the unit half a turn clockwise.

The test button will light amber when a sound is detected and change to green once it has exceeded the current delay.

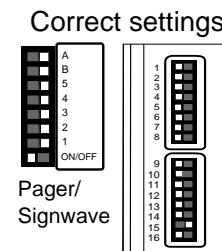
## Movement Monitor

### Monitor does not function



**Cause: Movement Monitor not coded**  
Check the Universal Monitor has one of keys 11 - 16 switched to the right.  
Example shown would code monitor to zone 1.  
**(refer to quick start guide for settings)**

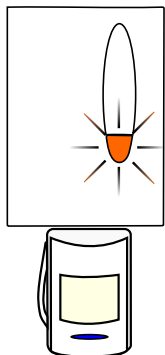
### Monitor does not activate Pager or SignWave



**Cause: Incorrect system channel**  
Check that the system channel keys labeled 1-4 match on both the receiver and the transmitter.

**NOTE: the Pager and Signwave have an ON/OFF key. Transmitters do not.**

### Monitor sends low battery signal



#### Cause: Mains Failure

Check the Power supply to the unit is firmly connected & is plugged into a mains socket.

If an alternative socket is available try connecting it to that.

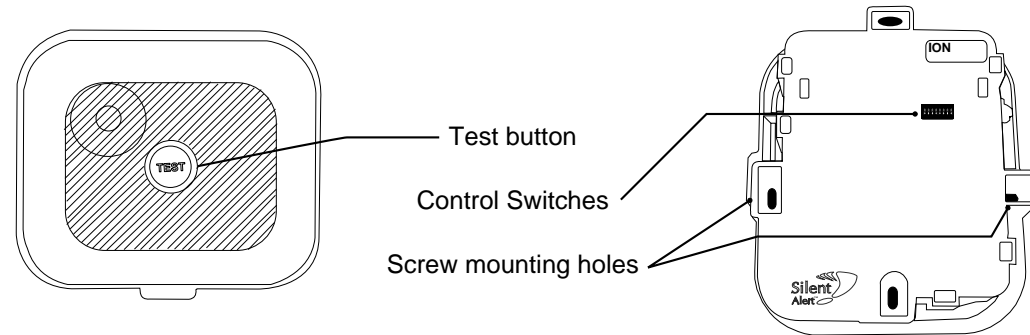
If none of the above fix the problem replacement power supplies are available from our website.

# Smoke Alarm

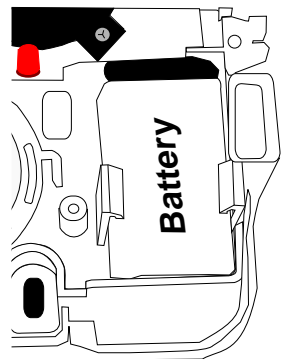
CCS-SMOKE-ION / CCS-SMOKE-OPTO



Powered by a single 9V PP3 alkaline battery, these alarms, with integral radio transmitters are suitable for all situations where Carers require early warning of an outbreak of fire, whilst providing a powerful audible alarm for those with good hearing.

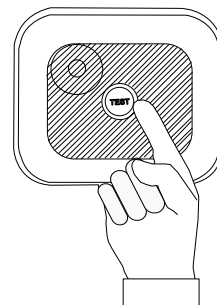


## Switch on



Install a 9V PP3 battery into the unit.  
NOTE: Only use alkaline or lithium batteries.

## Send a signal

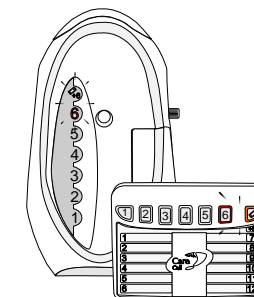


Press the smoke alarm test button whilst holding the alarm in the desired location.

Refer to the separate EI instructions for the smoke alarm to determine the best position for the unit.

Check the Pager or SignWave has received the signal before fixing in place & remember to test your smoke alarms weekly.

## Battery Life

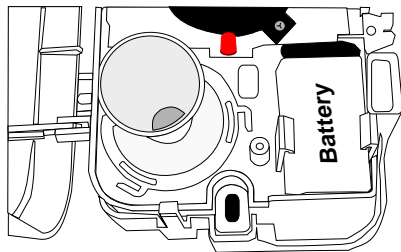


An Alkaline battery should last 2 years or more, a lithium battery can last 5 - 10.

Low battery signals will be sent to your Pager or SignWave when the battery needs changing.

## Smoke Monitor

Smoke monitor does not function



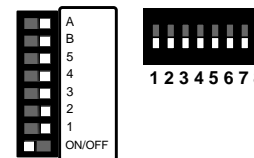
### Cause: Flat battery

Replace the PP3 battery with a brand new Alkaline or Lithium battery.

Check the date on the battery before installation to ensure it has at least 5 years shelf life before fitting.

Smoke monitor does not activate Pager or SignWave

Correct settings



### Cause: Incorrect system channel

Check that the system channel keys labelled 1-4 match on both the receiver and the transmitter.

**NOTE: the pager and signwave have an ON/OFF key. Transmitters do not.**

# Carbon Monoxide Detector

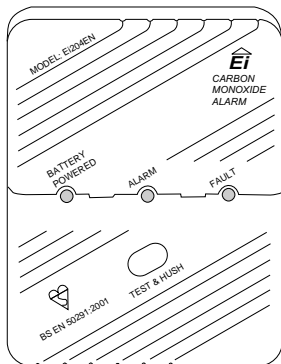
CCS-CO-DETECTOR



The Carbon Monoxide detector will sound a horn and the red indicator will flash at different speeds to indicate the presence of different levels of CO gas, (Slow flashes indicate low levels & rapid flashes indicate high levels). Suitable for all situations where Carers require early warning of exposure to Carbon Monoxide.

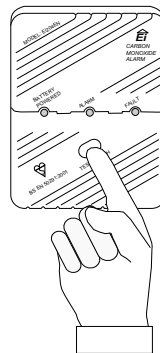
6

## Switch on



Remove the battery tab by pulling out and away from the unit.

The status lights on the front of the unit will light in sequence to indicate the unit is starting up.



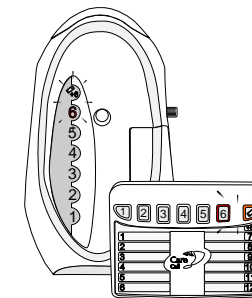
## Send a signal

Press the test button whilst holding the alarm in the desired location.

Refer to the separate EI instructions for the Carbon Monoxide detector to determine the best position for the unit.

Check the Pager or SignWave has received the signal before fixing in place.

## Battery Life



Alkaline batteries should last 2 years or more, lithium batteries can last 5 - 10.

Low battery signals will be sent to your Pager or SignWave when the batteries need changing.

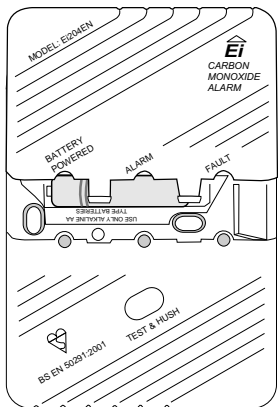
Telephone: 01246 450789

Call us: 8:00 - 16:30 Monday to Friday

Web: [www.silent-alert.co.uk](http://www.silent-alert.co.uk)

## Carbon Monoxide detector

CO Detector does not function



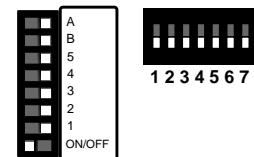
### Cause: Flat battery

Remove the battery cover and replace the 3 x AA's with equivalent Alkaline Batteries (Duracell or Energiser)

Check the date on the batteries before installation to ensure it has at least 5 years shelf life before fitting.

CO Detector does not activate  
Pager or SignWave

Correct settings



**Cause: Incorrect system channel**  
Check that the system channel keys labelled 1-4 match on both the receiver and the transmitter.

**NOTE: the pager and signwave have an ON/OFF key. Transmitters do not.**